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The Rt. Rev. Ian T. Douglas, Ph.D.  
Bishop Diocesan of The Episcopal Church in Connecticut  
The Commons  
The Episcopal Church in Connecticut  
290 Pratt Street, Box 52  
Meriden, CT 06450

Dear Bishop Douglas:

Thank you kindly for your time this week.

While I was deeply disappointed to hear of the issues these past months, I very much appreciated the opportunity to speak with you, Louis and Theresa to review and provide a solution.

As discussed, we have committed to providing all of the Churches online access to their individual accounts by July 20, 2015. The first statement to be available online will be for the period ending July 31, 2015. That July 31<sup>st</sup> statement will be available for the Churches to view by August 17, the 11<sup>th</sup> business day in August. Going forward the statements will be available online to the Churches each month on the 11<sup>th</sup> business day.

We value our relationship with you and the Diocese, and we are fully committed to working together to deliver the service that you expect from U.S. Trust. We are grateful for your business and look forward to improving your overall experience.

Thank you for your patience and trust in us.

Regards,



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